



To Whom this May Concern,

I wanted to share with you our warranty on functional orthotics:

1. The orthotic shell has a one year warranty.
2. Wear and tear parts such as top covers, mid-layers, etc. have a 3 month warranty.
3. Changes to the orthotics can be made within 45 days of receiving the item.  
(example... removing met pads, adding heel lifts, wedges, etc.)

The cost for recovering and refurbishments are \$25 for our orthotics, and \$35 for orthotics not made by us. Any recovering or refurbishments that were a mistake on our part will be free. We stand by our products and want to ensure your patient is happy with their insole.

Sincerely,

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